

COUNTRY FACT SHEET

ETHIOPIA

(June 2013)



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I. INTRODUCTION

Please note: In the an annex, you can find government links, addresses of regional and national institutions, national and international organizations, NGO's with different activities, a comprehensive list of health centre addresses, privately owned insurance companies, banks, international schools, universities and real estate agents. This information sheet utilized <http://www.ethiopiandiaspora.org> website to gather more information. The website also gives practical information on the infrastructure, economy, education, health, housing, shopping etc. in Ethiopia. Moreover, it gives information on investment policies and incentives which may be useful to migrant returnees and the Ethiopian Diaspora at large.

II. GENERAL INFORMATION

2.1 General Overview

Country name:	Federal Democratic Republic of Ethiopia
Population:	91,195,675 (July 2012 est.) ¹
Capital city:	Addis Ababa
Ethnic groups:	Oromo 34.5%, Amara 26.9%, Tigray 6.1%, Somalie 6.2%, Guragie 2.5%, Sidama 4.0%, Welaita 2.3%, Hadia 1.7 , Afar 1.7 , Gamo 1.5, Gedeo 1.3%, other 11.3%
Religions:	Orthodox 43.5% Protestant 18.6 %, Catholic 0.7% (Muslim/Islam 33.9%, Traditional 2.6%, other 0.6 %
Languages:	Amarigna 29.3%, Oromigna 33.8%, Tigrigna 5.9%, Somaligna 6.2%, Guaragigna 2 %, Sidamigna 4 %, Hadiyigna 1.7%, other 14.8%, Affarigna 1.7%, Gamogna 1.5%, other 11.7% English (major foreign language taught in schools)
Life expectancy:	Total 56.56 years male: 53.99 years female: 59.21 years (2012 est.)
Literacy:	Literacy: definition: age 15 and over can read and write total population: 42.7% male: 50.3% female: 35.1%

2.2 Ethiopian Representation in Germany and Switzerland

Amb. Fesseha Asghedom Tessema
Boothstrasse20a,12207 Berlin
Chancery Tel.: 0049 (0)30 772060
E-mail: emb.ethiopia@t-online.de
Website: <http://www.aethiopien-botschaft.de>
Office Hours: 09:00 – 13:00 / 14:00 – 17:00 h

H.E Amb. Menilik Alemu
56, Rue de Moillebeau, 1211 Geneva 19, Switzerland
Chancery Tel.: (41-22) 919 70 10/16/17
Fax: (41-22) 919 70 29

¹ http://www.theodora.com/wfbcurrent/ethiopia/ethiopia_people.html

2.3 Currency

The name of the Ethiopian currency is Ethiopian Birr (ETB). The exchange rate in June 2013 (National Bank of Ethiopia) was: ⁴

	Buying	Selling
EUR	24.3703	24.857706
USD	18.6731	19.046562

III. PUBLIC ADMINISTRATION

The Federal Democratic Republic of Ethiopia (FDRE) was set up under a new constitution in 1995.

Nine autonomous states and 2 cities (Addis Ababa and Dire Dawa) make up the Federal entity, each vested with powers of self-administration.

1. Addis Ababa (chartered city)
2. Afar
3. Amhara
4. Benishangul-Gumuz
5. Dire Dawa (chartered city)
6. Gambela
7. Harari
8. Oromia
9. Somali
10. Southern Nations, Nationalities, and Peoples Region
11. Tigray

The FDRE has a bicameral parliament, with the House of Peoples' Representatives being the highest authority of the Federal Government, while the House of Federation represents the common interests of the nations, nationalities and peoples of the states. Members of both councils are democratically elected by universal suffrage for 5 years.

The Federal State is headed by a constitutional President and the Federal Government by an executive Prime Minister, who is accountable to House of Peoples' Representatives. Each autonomous state is headed by a State President elected by the State Council. The FDRE Constitution has established an independent Judiciary.

3.1 Ethiopian Expatriate Affairs

The aim of the General Directorate of Ethiopian Expatriate Affairs is to build a constructive relationship between Ethiopians in Diaspora and their country. It serves as a liaison between different Ministries and Ethiopians in Diaspora, encourages the active involvement of the Ethiopians in Diaspora in socio-economic activities of the country, safeguards the rights and privileges of Ethiopian expatriates and mobilizes the Ethiopian community abroad for a sustained and organized image building.

Federal Democratic Republic of Ethiopia
Ministry of Foreign Affairs,
Diaspora Affairs, General Directorate
P.O. Box 393, Addis Ababa, Ethiopia
E-mail: mfa.diaspora@telecom.net.et
Ato Mulugeta Kelil
Tel: 00251-11-5544600
Fax: 00251-11-5537059

⁴ <http://www.nbe.gov.et/market/banksexchange.html>

3.2 Ethiopian Origin Identification Card for Returnees

3.2.1 Obtaining an Identification Card

Conditions for Issuance of Identification Card according to Council of Ministers Regulation No. 101/2004 Providing Foreign Nationals of Ethiopian Origin article 3 and 4.

1. Under this Regulation, Foreign National of Ethiopian Origin shall be issued with Identification Card provided that they fulfill the below requirements and submits an application.
2. An application for the issuance of an Identification Card shall be made to the Authority if the applicant is in Ethiopia or to the Ministry through an Ethiopian Mission if the applicant is abroad.
3. An application for an Identification Card shall be made in the prescribed form prepared by the Ministry and shall be accompanied by;
 - a) Four recent passport size photographs.
 - b) Documentary evidences showing that the applicant is Foreign National of Ethiopian Origin;
 - c) A valid passport or another travel document issued by the appropriate body of the country of Nationality;
 - d) Marriage certificate and birth certificate of his children under the age of 18 if applicable.
4. The Ministry or the Authority, in accordance with this Article shall decide within 30 days from the date of submission of the application whether the Identification Card, the reasons for this decision shall be given for the applicant in writing.

Validity of the Identification Card

1. An identification Card issued in accordance with Article 8 of the Proclamation shall be renewable every five years since the date of its issuance;
2. The renewal of the Identification Card shall be made by the Authority if the applicant is in Ethiopia by Ethiopian Missions if the applicant is abroad.
3. Upon the renewal of the Identification Card the renewing authority shall ascertain that the grounds sent out under Article 14 of this Proclamation for canceling the Identification Card are nonexistent.

3.2.2 Rights as an ID holder

An ID holder is not required to have an entry visa or residence permit to live in Ethiopia. He/ she can be employed in Ethiopia without a work permit and is NOT subjected to the exclusion that applies to foreign nationals regarding the coverage of pension scheme and the utilization of economic, social and administrative services. Moreover he/ she has the right to be considered as a domestic investor to invest in Ethiopia. However, the holder of the ID is not entitled to elect or be elected to any governmental office nor can he/ she be employed on a regular basis in the National Defence, Security, Foreign Affairs and other similar political establishments.

IV. SOCIAL WELFARE

Allowances and Pensions

Ethiopia does not have a comprehensive Social Welfare Legislation and possible benefits are usually bound on an employment. They are granted in the form of allowances and pensions.

4.1 Allowances

4.1.1 Preconditions for obtaining Allowances (Civil Service)

Allowances are often used as incentives for workers. Some types of allowances can be:

- Hardship Allowances
- Transport allowances
- Fuel Allowances

- Travel Allowances

The person has to be working for the office under which the above-mentioned allowances are granted and additionally needs a contract stating that these allowances will indeed be granted to him. Normally allowances are uniform for government institutions/organizations governed by the Federal civil service agency i.e. the civil service. In the private sector there are also allowances with different rates, depending upon the size of the firm.

4.1.2 Child Allowance

The Federal Government of Ethiopia does not have a child allowance program but there are some NGO's which provide child allowances on an individual level in different programs (school etc.). Further information about this kind of NGO's can be found in section 13.

4.1.3 Traditional Associations

The major sources of social welfare are traditional associations. There are many different types of social welfare programs in different parts of the country, which have religious, political, familial or other bases for their formation. Two of the most prevalent are the iddir systems, which are associations that provide financial assistance and other forms of aid for people of the same kind or neighborhood, people with the same occupation or friends. Its main objective is to assist families financially during times of stress, such as illness, death, and property losses from fire or theft. This institution became prevalent with the formation of the urban society. Recently, iddirs have been involved in community development, including the construction of schools and roads. The head of a family who belongs to an iddir contributes a certain amount of money every month to benefit individuals in times of emergency.

Although there are thousands of these associations and is common for many families being a member of up to three iddirs, it can not be taken for granted for a returnee to get access to such an association, even if he/ she knows some iddir members.

4.2 Pensions

Pensions apply for public servants and Organization employees. A certain amount of the salary is deducted every month and accumulated over the service year of the employee and will be paid after retirement as a pension. The amount of the pension depends on the salary.

The Ethiopian pension scheme consists of four different pensions (Source: Public Servants Pension Proclamation 714/2011 and Private Organization Employees Pension Proclamation No. 715/2001):

- Retirement Pension and Gratuity
- Invalidity Pension and Gratuity
- Survivors Pension and Gratuity
- Employment Injury and Gratuity

4.2.1 Preconditions for obtaining a Pension

To be entitled for a pension, a public servant has to fulfill one of the following conditions:

- 10 years of service at a governmental office and attaining aged 60.
- 20 years of service who separates from the service by voluntary resignation will receive pension up on attaining age 60.
- 25 years of service and age 55.
- Senior government official or member of parliament served at least one full term and attain 58 years when leaving office.

separation from service due to closing or reduction of work force or for reasons related to privatization and has service and age are not less than 25 years and 50 years respectively- up on decision of Council of ministers.

In order to obtain a pension, the former employee requires a receipt to state that the salary that was

paid to him in the last 36 months before his retirement.

4.2.2 Cost of Pension Insurance

Every civil servant and Military and police member is obligated to pay a percentage of the salary (see below) to the pension fund every month.

1. Civil service pension fund contribution is:
 - By public office 11%
 - By public servant 7%
2. By military and police service fund contribution is:
 - By public office 25%
 - By public servant 7%

4.2.3 Required Personal Documents

The required documents depend on the different pensions.

Old Age Pension:

- Pension request application form
- The Personal Information Form that the pensioner filled in upon beginning his/ her job
- The acceptance letter sent to him/ her upon hiring
- Two passport sized photographs

Invalidity Pension:

- Medical documents given by the medical board

Employment Injury:

- A copy of the document stating the injury within 30 days after the injury
- Depending on the type of injury, a police report
- Document from the medical board explaining the type of injury and confirming that the person injured is unable to work again/ invalid.
- A document stating the salary the injured person received the month before the injury occurred

Survivors' Pension:

- Pension request application form
- The Personal Information Form that the pensioner filled in when starting the job
- His/her contract or letter of acceptance
- Court documents stating that the parties are his/ her successors
- If the deceased is a parent, expenses that he/ she made on the child or children

V. HEALTH

5.1 Immunization Requirements

The Government of Ethiopia requests international vaccination certificates under the current immunization requirements. These are:

- **Yellow fever:** Vaccination required for arrivals from all countries (except children under 1 year) and that travels whose itinerary is limited to the Afar and Somalia provinces need the vaccination only if at risk for a large number of mosquito bites.
- Hepatitis A and B: Vaccination recommended for all travellers to Ethiopia
- Typhoid: Vaccination recommended for all travellers to Ethiopia
- Meningococci: Vaccination recommended for all travellers to Ethiopia
- Polio: a one-time booster vaccination recommended for traveller who completed the childhood series but never had polio vaccine as an adult.

- **Cholera:** Vaccination is required for persons arriving within 6 days after leaving or travelling in infected areas.
- **Other diseases:** Vaccination is also recommended against Rabies, Measles, Mumps, Rubella (MMR) and Tetanus - diphtheria.

5.2 Medical Infrastructure

5.2.1 Hospitals and Clinics

There are private and state owned hospitals in Ethiopia, of which the list below show some hospital in Addis Ababa. The most well-known of these hospitals are:

a) Public Hospitals in Addis Ababa:

Amanuel Hospital

P.O. Box: 1971

Tel: 251-11-2757724

Tel: 251-11-2757723

Armed Force Hospital

Tel: 251-11-3712020

Alert Hospital

Tel: 251-11-3211340

Black Lion Hospital

P.O. Box: 5657 Addis Ababa

Tel: 251-11-5511211

Dej. Balcha (Russian Hospital)

P.O. Box: 94 Addis Ababa

Tel: 251-11-5516263/

Tel: 251-11-5447748

Gandhi Hospital

P.O. Box: 782

Tel: 251-11-5518190

Menilik Hospital

P.O. Box: 433 Addis Ababa

Tel: 251-11-1234272

Police Hospital

Tel: 251-11-5155017

Ras Desta Hospital

Tel: 251-11-1553399

St. Paul's Hospital

Tel: 251-11-2750125

Tel: 251-11-2774787

Yekatit 12 Hospital

Tel: 251-11-1553066

P.O.Box:257

b) Privately owned Hospitals:

Deneberwa Hospital

P.O. Box: 94 Addis Ababa
Tel: 251-11-6611112
Tel: 251-11-6611084
P.O.Box: 40193

Fistula Hospital

P.O. Box: 617 Addis Ababa
Tel: 251-34-4416091
Fax: 0344-41-21-13
P.O.Box: 617 Mekele

Hayat Hospital

P.O. Box: 15836
Tel: 251-11-6614250
Fax: 251-11-6620880
Email: HayatHosp@hotmail.com
Website: www.HayatHosp@ehtionet.et

c) Pharmacies:

Abadir Pharmacy

Tel: 251-11-6624397
Mobile: 251-911-249164
Tel: 251-911-221942
P.O.Box: 1042 code1110 A.A
Email: NadiaAbader@yahoo.com

Anbessa Pharmacy

Tel: 251-11-1226740
P.O.Box: 9873 A.A

Axum Pharmacy

Tel: 251-11-4431644
Tel: 251-11-6298816/17/18
Fax: 251-11-6298819
P.O.Box: 100448 A.A

Bole Higher Clinic

P.O. Box: 32674
Tel: 251-11-6624033
Tel: 251-11-6624034
Tel: 251-11-6610496

Bole Medhanialelem Pharmacy

Tel: 251-11-6184269

Gishen Pharmacy

Tel: 251-11-6615309
Tel: 251-11-6611717
Tel: 251-11-6150954
Tel: 251-930 033290
P.O.Box: 40494 A.A
Email: gishen.ph@ethionet.et

International Pharmacy

Tel: 251-11-5536106

Kaleb Pharmacy
Tel: 251-11-5547398

Knema Pharmacy
Tel: 251-11-1566019
Tel: 251-11-1566987
Tel: 251 -11-2132006

St. Trinity Pharmacy
Tel: 251-11-116674

Distribution of Hospitals by Region:

S/no	Regions	Government hospitals	OGA	NGO	Private hospitals	Total
1	Tigray	14	0	1	4	19
2	Amhara	17	0	0	4	21
3	Oromia	42	5	4	4	55
4	SNNPR	16	0	5	3	24
5	Afar	4	0	0	0	4
6	Harari	2	2	0	2	6
7	Dire Dawa	1	0	1	3	5
8	Addis Abeba	10	0	1	29	40
9	Gambela	1	0	0	0	1
10	Benshangul Gumuz	2	2	0	0	4
11	Somali	7	0	0	2	9
Total		116	9	12	51	295

Distribution of Health Centers and Health posts by Region:

S/no	Regions	Government Health Center	Health Post
1	Tigray	170	552
2	Amhara	520	2941
3	Oromia	825	5930
4	SNNPR	463	3340
5	Afar	28	251
6	Harar	8	20
7	Dire Dawa	15	34
8	Addis Abeba	26	NA
9	Gambela	23	132
10	Benshangul Gumuz	29	291
11	Somali	35	701
total		2142	14,192

Distribution of Health Facilities in Addis Ababa:

Name of facilities	Government	OGA	NGO	Private	Total
Hospitals	10	0	1	29	40
Health Centers	26				26
Clinics	-				650
Diagnostic lab	-				12

Despite noticeable improvements, there are still cases of not fully equipped laboratories, poor maintenance and inadequate medical supplies.

In addition to the Government's health centres, The Red Cross and some local churches operate clinics in the rural areas, but large parts of the rural areas still do not have any adequate health care facilities.

There is only one institution for persons with a mental disorder in the country. The Amanuel Mental Hospital cares for patients with disorders like schizophrenia, major depression and anxiety. The hospital only has 356 beds which are often occupied. There are 10 qualified psychiatrists, 5 general doctors, 100 and plus psychiatry nurses, 17 health officers and 78 lab technicians working in the hospital. There are projects led by the Mental Health Society Ethiopia like providing hygiene items to the patients and assisting homeless mentally ill individuals in collaboration with different stake holders like Addis Ababa University and Ministry of Health(<http://www.mhsethio.org>) underway.

Amanuel Psychiatric Hospital
P.O. Box: 1971
Addis Ababa, Ethiopia
Tel: +251-11-2131516
Tel: +251-11-2130766
Fax: +251 11-2712218
Fax: +251 11-275 7723

5.2.2 Pharmacies

The pharmacies in Addis Ababa and in other major towns offer a reasonable, but limited, supply of common drugs, most of which are imported and therefore can be expensive. Some prescription drugs are rarely available and must be purchased abroad.

5.3 Health Insurance

Until recent years there was no health insurance but just medical insurances. Nowadays, a few insurance companies such as the Ethiopian Insurance Corporation offer health insurances with full health coverage. As an in-patient, a customer benefits from a complete coverage, even for some time after leaving the hospital. Included is also the possibility of being sent abroad for medication.

For the conclusion of a life insurance policy that rewards a high amount, the insurance company seriously checks the health condition of the person and fixes the premium accordingly. But unless the person has a condition that needs special attention or is suffering from a grave illness, such as diabetes, heart condition, asthma etc. there is no personal documentation required.

The prices for an annual premium depend on the specific benefits of the insurance as well as on the company. The Nylala Insurance Company for example provides Life insurance. The annual premium will be determined by age, medical history and the benefit payment that is going to be received. Regarding medical insurance the standard medical insurances annual premium ranges from USD 29 up to 853

Ethiopian Insurance Corporation
P.O.Box 2545, Addis Ababa, Ethiopia
Tel: +251 11 551 24 00
Fax: +251 11 551 74 99
Email: eic.mdxvs@ethionet.et
<http://www.eic.com.et>

VI. VULNERABLE PERSONS

6.1 Gender Projects

The Federal Democratic Government of Ethiopia has declared its unequivocal commitment to the promotion of sexual equality with the announcement of the National Policy on Women and the promulgation of the new Constitution in 1994.

The Women's Policy primarily aims to institutionalize the political, economical, and social rights of women by creating an appropriate structure in government offices and institutions in order to ensure that the public policies and interventions are gender-sensitive and can ensure equitable development for all Ethiopian men and women, including the right to equality in employment and land ownership.

In this regard the government has made, -in collaboration with the non government sectors and with the civil service society-, an effort to address the critical concerns.

An important aspect of the gender programs in the country is the mainstreaming of gender in all policy

and program intervention.

Ministry of women Youth and Children Affairs
Minister: Zenebu Tadesse
P.O. Box 5160
Addis Ababa, Ethiopia
Tel: + 251-11- 859 01 83
Tel: + 251-11- 6672242
Fax: + 251-11-552 54 55
+251-11-552 22 70
+ 251-11-6672243

6.2 Elderly Persons

In Ethiopia there are a number of institutions that provide services for vulnerable adults. Some of the assistances are shelter, income generating programs and community based projects. Elderly are also entitled to old age benefits in existence are old age pensions.

Agar Ethiopia

Tel: (+251) 011-416-1979
P.O.Box: 28657/1000
<http://www.agarethiopia.org>

Kibre Aragawuyan Migbare Senay Direjit (KAMSD)

Tel: +251 11 321 42 46
P.O.Box: 21592
Website: <http://www.ethiopianseniorcitizens.org>

VII. HOUSING

7.1 Hotels and Lodgings

In Addis Ababa there are many hotels. The rates for rooms depend on the hotel standard, the size of the rooms as well as on the availability of a private bath. In Addis Ababa, the rates vary from USD 15 (basic standard) to USD 557 (5 star hotels). Outside of Addis the prices range from USD 5 to USD 100.

More details on hotels:
http://www.tripadvisor.com/Hotels-q293791-Addis_Ababa-Hotels.html

7.2 Houses and Apartments

7.2.1 General Information

There are no specific residential areas in Addis Ababa. Suitable houses may be found in all parts of the city. Nearly all good standard houses and apartments offer basic modern facilities, including hot and cold running water and electricity.

7.2.2 Housing Space and Renting Costs

Housing is one of the most severe problems in Ethiopia in general and in Addis Ababa in particular. Since 2005 G.C, the Addis Ababa City Government has constructed more than 72,000 low cost condominium houses and passing them over to the public on a kind of build and transfer model. And currently in 2012, 20,330 condominiums have been constructed and ready to be transferred to the public. In the future, the city administration plans to construct 170,000 low cost condominium houses. Several private real estate developers are also involved in constructing residential houses. However, the two active options are;

- **Public housing solutions:** "Government" apartments are not easily available. When they are available they are rented on auction basis and the rent ranges from ETB 670 to ETB 7500 (USD 38 to USD 426), while the rent for villas vary from ETB 813 to ETB 3049 (USD 46 to USD 176). A deposit equal to two months rent must be paid before a new tenant moves into an apartment or a house. Rent payments are made at the end of the month. The lease agreement between the Public Housing Agency and the tenant must be renewed every year.
- **Private housing solutions:** Rental fees for private houses and apartments are usually higher than the rates charged for government owned accommodations. According to this, the prices for a house can amount from ETB 2500 up to ETB 25000 (approximately USD 142 to USD 1420). The rent payments are often made at the end of the month, but some house owners might ask for advance payment of 6 to 12 months.

Housing in other parts of Ethiopia is usually of a poorer quality and cheaper than Addis Ababa. The difficulties and delays in finding adequate housing are even worse.

7.2.3 Brokers and Real Estate Agents

In Ethiopia most of the brokers and real estate agents do not operate from a permanent office. They are normally reached informally either at their private home or via mobile phone.

One of the few important companies in this business can be contacted at the following address:

Habitat new Flower Homes PLC real-estate Developer
P.O. Box: 5613 Addis Ababa
Tel: 251-11-551-52-19
Mobile: 251-911-21-61-40
Fax: (251)-115-551-48-33
E-mail: habitatnfh@yahoo.com
Website: www.habitatnfh.com

Commercial Nominees PLC
Tel: 251-11-1559900
Fax: 251-11-551263

Emmad Furnished Apartment
P.O. Box: 5598 Addis Ababa
Tel: 251-11-6292171
Fax: 251-11-6292000
Email: emmad.furnished@telecom.net.et
Website: www.emmadfurnishedapt.com

Genete Limat PLC
Tel: 251-11-5511466
Fax: 251-11-5516710

Gift Real Estate PLC
Tel: 251-11-465 21 54
Tel: 251-11-4670669
Tel: 251-11-4655580
P.O.Box: 2522 A.A Website: www.giftrealestate.com.et

Flitstone Homes
Tel: +251 11 416 89 78
Or +251 910 90 31 31
Email: info@flinstonehomes.com
Website: www.flintstonehomes.com

Sunshine Home Real Estate
Tel: +251 911 20 47 32

7.3 Reconstruction Conditions

All kinds of construction works require a permit. Local municipalities normally issue such permits after examining architectural, structural and sanitary designs. The power supply authority will also have to agree with the electrical drawings before approving a connection to the national grid.

7.4 Restitution of Property

The Ethiopian Privatization and Public Enterprises Supervising Authority have a Restitution Department, which handles cases related to restitution. Cases of property illegally taken by the Government and mass organizations are directed to this department for registration and investigation. The department follows the below stated procedures in arriving at its final conclusion.

- Receiving and registering cases
- Collecting evidence to substantiate the cases
- Investigating the claims based on the relevant laws
- Presenting its recommendations regarding the claims to the General Manager

In the case that a piece of property was indeed illegally taken, the appropriate measures are taken to resituate the property to its rightful owners. The duty of restitution involves:

- Determining the status of property at the time of confiscation and its current status and comparing the variations
- Facilitating the circumstances for the prompt restitution of property to the original owners and, if necessary, preparing contract documents for the return of property and seeing to it that the handover is carried out in accordance with the agreement in the contracts.
- Deciding on how to address claims of property the locations or buildings of which have been put to use or earmarked for Government or social service purposes.
- Compilation of statistical data on property returned to former owners

Privatization and Public Enterprise Supervising Authority
P.O. Box 27444/1000 or 11835
Addis Ababa
Tel: +252-1 52 73 22/ 53 90 07
Fax: +252-1) 53 66 29
E-mail: pesa@telecom.net.et or epa.et@telecom.net.et.
Website: <http://www.ethiopia.gov.et>

VIII. ECONOMY, LABOUR AND BANKING

8.1 General Economic Situation

At US\$390, Ethiopia's per capita income is much lower than the Sub-Saharan African average of US\$1,165 in FY 2010 (GNI, atlas Method).

In recent years, Ethiopia has been one of the fastest growing economies in Africa. Official statistics indicate an average real GDP growth of 11 percent over the last six consecutive years. Nevertheless, its robust growth performance and considerable development gains came under threat during 2008 and 2011 with the emergence of twin macroeconomic challenges of high inflation and a difficult balance of payments situation. The problem was exacerbated by the high fuel and food prices in the global market. While Ethiopia's economy is expected to continue to grow at a healthy pace, its macro situation will remain under stress in the foreseeable future.

However, the Ethiopian economy has navigated the global economic crisis much better than most developing countries. Exports, remittances and foreign investments, after falling modestly in 2008 and 2009, have recovered and exceeded their pre-crisis level. Recently, the total level of exports was US\$ 2.75 Billion, which has shown increment compared to the previous year's US\$ 2 Billion. As per

International Monetary Fund's (IMF) Regional Economic Outlook (April 2012) the real gross domestic product (GDP) growth rate of the fiscal year 2011 was around 6.5 percent while the average global GDP growth was 4.7 percent. However, the government announced an annual growth rate of 10 percent. According to a 2010 survey by the World Bank, around 39 % of Ethiopia's population lives below the national poverty line.

8.2 Labour Market Situation

8.2.1 General Employment Situation

In rural areas, unemployment rates are low. However, instead of unemployment, low productivity and agricultural underemployment can be found. Especially the youth, in particular young women, are affected.

8.2.2 Wages

- Public employment: The minimum wage in government institutions is ETB 320 (USD 18.19) a month.
- Private employment: Wages and salaries in the private sector, however, are negotiable. Wages for unskilled labour range from ETB 40 to ETB 70 (USD 2.27 to USD 3.97) a day and skilled laborers, such as carpenters, range from ETB 130 to ETB 150 (USD 7.39 to USD 8.52) a day.
- Graduates: The salaries of fresh graduates at government offices range between ETB 1000 (56.85 USD) to ETB 1500 (85.27 USD) per month while at private organizations they range between ETB 1500 (equiv. USD85.27) and ETB 2000 (equiv. USD113.7).

8.2.3 Unemployment Assistance

In Ethiopia, there is no unemployment support system that assists individuals with no employment opportunities. Employment under the various government offices is the major absorber of the large number of unemployed youth in the country. These public employment services are provided through regional offices linked to the Ethiopian Ministry of Labour and Social Affairs (MOLSA) www.molsa.gov.et

The Micro and Small Enterprises (MSE) Development Agencies in all areas of the country, along with the combined engagement of the Technical and Vocational Education and Training (TVET) institutes and the Micro Credit institutions, have the responsibility of organizing the unemployed youth, training them, and engaging them in various areas of work, mainly in the booming construction sector and construction materials production.

The links stated below lead to web sites publishing advertisements of vacancies in Ethiopia:

- | | |
|-----------------------------------|---|
| • Info Mind Solutions: | http://www.ethiojobs.net |
| • 4 International Careers & Jobs: | http://www.4icj.com/et |
| • ClickAfrique: | http://www.clickafrique.com |
| • 3wjobs.com: | http://et.3wjobs.com |
| • Employ Ethiopia | http://www.employethiopia.com |
| • Ezega jobs | http://www.ezega.com |
| • The reporter jobs | http://www.thereporterjobs.com |
| • Jobs 77 | http://www.expatsjobs77.com/ |
| • Abyssinia Online | http://abyssiniaonline.com/jobs.html |

8.3 Financial and Administrative Support

8.3.1 Import

Ethiopians who have been living abroad are entitled to import personal belongings upon their permanent return to Ethiopia.

8.3.2 Investment

Investors benefit from the following investment incentives:

- Exemption from Customs Import Duty: one hundred per cent exemption from the payment of import customs duties and other taxes levied on imports is granted to all investment capital goods, such as plant machinery, equipment, construction materials necessary for the establishment of a new enterprise or for the expansion or upgrading of an existing enterprise, as well as spare parts worth up to 15% of the value of the imported investment capital goods, provided that the goods are not produced and not available locally in comparable quantity, quality and price.
- Exemptions from Payment of Export Customs Duties: Ethiopian products (except coffee) and services destined for export are exempted from the payment of any export taxes and other taxes levied on exports. Where an investor engaged in manufacturing or agro-industrial activities or the production of agricultural products to be determined by directives to be issued by the board:
 - a) Exports at least 50% (fifty percent) of his products, or
 - b) Supplies at least 75% (seventy five percent) of his product to an exporter as a production input; he shall be eligible for income tax exemption for 5 years (Council of Ministers Regulation NO.84/2003).
- Loss Carried Forward: business enterprises that suffer losses during the tax holiday period can carry forward such losses for half of the income tax exemption period following the expiry of the exemption.

8.3.2 Procedures to start Self-Employment

To qualify for an investment permit an investor is required to submit the following:

- an application form (available on the website of the Ethiopian investment agency <http://www.ethioinvest.org/search.php?page=Application+Forms> signed by the investor/agent
- where the application is signed by an agent: a photocopy of his power of attorney
- where the investment is to be made by a foreign national who is Ethiopian by birth: a photocopy of a certificate evidencing his domestic investor status or a photocopy of his ID.
- two recent passport pictures
- Where the investment is signed by an agent, a photocopy of his power of attorney
- Where the investment is made by individual person, a photocopy of the page of the passport showing his identity and his recent two passport size photo.
- Where the investment is made by business organization incorporated in Ethiopia, photocopies of its memorandum of association and articles of association; or where it is to be newly established, in addition, it shall submit photocopies of the pages of a valid passport of each share holder showing his identity.
- Where the investment is made by a branch of a foreign business organization photocopies of memorandum of association or similar document of the parent company.
- Where it is a joint investment by domestic and foreign investors, in addition to the documents provided under bullet there above, photocopies of identity cards or photocopies evidencing the domestic investor's status, as the case may be.
- A power of attorney, in the case of submission of an application through an agent and other relevant information relating to the particulars of the project.
- A foreign investor who intends to conclude a technology transfer agreement related to the investment will be required to submit a draft agreement together with filled application form,

Note – the documents should pass through the Foreign Office where the investor comes from and should be authenticated by the relevant Ethiopian Embassy, before being submitted

For further information go to <http://www.ethioinvest.org>

8.4 Financial institutions

8.4.1 Banking

- Efficient banking and other financial services are available in Ethiopia. While the National Bank

of Ethiopia (NBE) serves as the Central Bank, commercial banking functions are performed by the Commercial Bank of Ethiopia (CBE) and by a number of private commercial banks. The CBE and private commercial banks offer savings and checking accounts, extend short term loans, deal with foreign exchange transactions, provide mail and cable money transfer services, participate in equity investments, provide guarantee services and perform all other commercial banking activities.

- The two specialized banks are the Development Bank of Ethiopia (DBE) and the Construction and Business Bank (CBB). DBE extends short, medium and long-term loans for viable development projects, including industrial and agricultural projects. It also provides other banking services such as checking and savings accounts to its clients. It has branches in different parts of the country. CBB provides long-term loans for the construction of plants producing housing construction materials such as concrete blocks, roofing materials and other related products for the construction of private schools, hotels, clinics, hospitals, etc., for the acquisition or maintenance of dwellings, and for real estate development. Other than its specialized services, CBB offers all other commercial banking services to businesses.

National Bank of Ethiopia (NBE)
P.O.Box 5550
Addis Ababa
Tel: Tel: +251-11-5513857
Tel: +251-11-5517438
Fax: +251-11-551 4588
Email: nbe.edpc@ethionet.et
Web Site: <http://www.nbe.gov.et/>

Commercial Bank of Ethiopia (CBE)
P.O.Box 255
Addis Ababa, Ethiopia
Tel: +251-1-5515004, 1228755,
1229034
Fax: +251 1 514522, 517822, 517866,
1228584

Email: cbe-cc@combanketh.com
Web Site: www.combanketh.com/

8.4.2 Privately owned Banks

Since the past decade there are several private commercial banks operating in the country that are privately owned share companies.

Awash International Bank s.c
P.O.Box : 12638, Addis Ababa
Tel: 251-11-661 4482
Fax : 251-11-661 4477/ 251-11-6627765
E-mail : awash.bank@telecom.net.et
Website : www.awash-bank.com

Bank of Abyssinia
P.O.Box : 12947, Addis Ababa
Tel : 251-11-551 4130
Tel: 251-11-5504543
Fax : 251-11-551 0409
E-mail : abyssinia@ethionet.et
Website : www.bankofabyssinia.com

8.4.3 Insurance Companies

The Ethiopian Insurance Corporation (EIC) was the only insurance company that offered all classes of insurance services some years ago. But today, a number of private insurance companies, which can offer all these services, have joined the business. Consequently, a competitive business

environment has been created in the sector and the services these companies have diversified and developed as well. There are different types of general insurances and others like:

- Fire and lightning insurance
- Workmen's insurance
- Motor/auto insurance
- Money insurance
- Marine insurance
- Fidelity insurance
- Group of personal accident insurance
- Burglary and house breaking insurance and
- Life insurance

Awash Insurance Company S.C
P.O.Box : 12637, Addis Ababa
Tel : 251-11-661 4420/ 661 3630
Tel: 251-11-5570033
Tel: 251-11-5570001
Fax : 251-11-661 4419/251-11-5570208
E-mail : aic@ethionet.et
Website: www.AwashInsurance.com

Ethiopian Insurance Cooperation
Tel : 2511-5512400/ 55153699
Fax : 2511-5517499
P.O.Box: 2545 A.A ,Ethiopia
E-mail : eic.mdxvs@ehionet.et
eic.mkt@ethionet.et / comesaycard@ehionet.et
Website: www.eic.com.et

Africa Insurance Company S.C
P.O.Box : 12941, Addis Ababa
Tel : 251-11-6637716
Tel: 251-11-6638094
Fax : 251-11-5151814/251-11-6639032
E-mail : africains@ethioneet.et
Website: www.africainsurance.net.et

Hebret Insurance Company S.C. (Lion branch)
P.O.Box : 661, Code 1110, Addis Ababa
Tel : 251-11-665 56 56Fax : 251-11-553 4799

Global Insurance Company S.C.
P.O.Box : 180112, Addis Ababa
Tel : 01-1584981565851/1566800
Fax : 01-533308
E-mail : globalinsu@telecom.net.et

Nib Insurance Group Ltd.
P.O.Box : 285, Addis Ababa
Tel : Tel: 251-11-5520475/5528193
Fax : 251-11-528193
E-mail : nibinsgm@ethionet.et

National Insurance Co. of Ethiopia
P.O.Box : 12645, Addis Ababa
Tel: 251-11-61127/4650660/4661129/4661130
Fax : 251-11-465 0660
Email: nice@ethionet.et

Nile Insurance Company S.C.
P.O.Box : 12836, Addis Ababa
Tel : 251-11-551 4999/ 551 436 / 55536158/
5514419
Fax : 251-11-551 4592
Email: nile@ethionet.et

Nyala Insurance S.C.
P.O.Box : 12753, Addis Ababa
Tel : 251-11-662 6667
Fax : 251-11-662 6706
E-mail: nisco@ethionet.et
Website: www.nyalainsurance.com

United Packers and Movers international PLC
P.O.Box : 5684, Addis Ababa
Tel : 251-11-515 7937/ 515 2779/ 550 52 25
Fax : 251-11-551 54 68
Email: unipack@ethionet.et

IX. EDUCATION

Ethiopia's education system produces well trained skilled and semi skilled technical and business personnel. The country's universities, colleges and technical institutions turn out professionals, semi-professionals and technically skilled workforce necessary for the country's development. Thousands of primary and secondary schools lay the foundation for human resource development.

The Ministry of Education has recently increased the intake capacity of higher institutions at both graduate and post-graduate levels. Private universities and colleges are also flourishing in Addis Ababa and in the regional states. The graduates of these colleges and universities are believed to meet the demands of skilled human-power in the economy. The Technical and Vocational Education and Training Policy are also aiming at providing the appropriate workforce that contributes to the country's economic development.

Currently various international schools offer kindergarten, elementary, junior high school, and secondary education at international standards; among these are International, English, French, German, Italian, Greek, Swedish and Indian community schools.

For additional information on educational and research institutions, academic resources and courses in Ethiopia, please visit: www.Ethiopianeducation.com

9.1 Educational System

Prior to 1997/98, grades were grouped according to the system established by the Ministry of Education. Under the system, the primary, the junior secondary and the senior secondary grades were grades 1 to 6, grades 7 and 8 and grades 9 to 12, respectively.

However, according to the new education system, pre-school covers three years education, primary grade covers grades 1-8 in two cycles. The first cycle covers grade 1 to 4 and the second cycle covers grade 5 to 8. And secondary grade covers grades 9 – 10, 11-12 (Preparatory) and 10+1 and 10+2 Technical Vocational Education Training (TVET)

9.1.1 Types of schools

Besides the Governmental Schools in Ethiopia, which are operated by Regional Education Offices, Ministries of Education, Public Health, Agriculture, Transport and Communications, Universities and Colleges etc., there is also a number of Non-Governmental Schools like Private Schools, Religious Missions Schools, Orthodox Church Schools, Foreign Communities Schools and different Organizations Schools:

Government Schools: the government schools provide free public education both on the primary and secondary levels.

Private schools are schools owned privately of community based but privately owned schools which are mainly concentrated in the capital, Addis Ababa and rarely found in the rural areas.

Mission Schools are operated by religious missions without assistance from the government.

Church Schools are schools maintained and operated by the Ethiopian Orthodox Church and other protestant churches.

Foreign Community Schools are operated by various foreign communities primarily for their children. Children who do not belong to these communities may also enroll if there is enough room for them.

Organization Schools are operated by different organizations mainly for the children of the employees of these organizations. However, other children whose parents are not employees may also enroll if there is enough room.

9.2 Continuation of Education

9.2.1 Private schools

Elementary and secondary schools facilities are readily available. In the Annex (Chapter 15), there is a list with a few private schools in Addis Ababa specifically for the children of previously foreign residents.

9.2.2 Further Educational Assistance

Scholarships are granted to civil servants when they become available. They depend on the employees:

- chosen profession and the type of scholarship
- previous educational background and grade point average
- years of service (the longer a person has worked, the most likely he/she will be short-listed)

When an employee receives a scholarship, he/she has to sign an agreement that states that he/she will work a certain period of time for the governmental office that is sponsoring his/ her education.

9.2.3 Universities

Higher education in Ethiopia started with the founding of Addis Ababa University (AAU) in 1950. With its several colleges in the various regions, AAU remained as the only higher learning institution in Ethiopia for over forty years. Over the last decade, however, fundamental changes have been taking place in higher education in Ethiopia. Some of the former colleges under AAU were upgraded to full-fledged and independent universities, currently there are 31 public universities including the four institutions; Ethiopian Civil Service University, Defence University College, Telecommunication and Information Technology College and Kotebe Teachers Education College (Degree Program As a result, enrolment to higher education has increased significantly.

Other universities located in Ethiopia are Adama, Addis Ababa, Ambo, Arbaminch, Bahirdar, Debre birhan, Debre Markos, Dilla, Dire Dawa, Gondar, Haramaya, Hawasa, Jijiga, Jimma, Madawalebu, Mekelle, Mizan-Tepi, Semera, Wolaita Sodo, WOLlega and. There are also 16 junior colleges offering specialized training in agriculture, technology, trade and commerce, and teacher education. Seven are located in Addis Ababa, and the other nine in provincial towns in various parts of the country.

For more information of colleges in Ethiopia go to:

http://en.wikipedia.org/wiki/List_of_universities_and_colleges_in_Ethiopia

Addis Ababa University
P.O. Box: 1176
Addis Ababa, Ethiopia
Tel: +2511-1-239752 /1239774 /1231088
Fax: 2511-1-239768
Email: commoffice@aau.edu.et
Website: www.aau.edu.et

9.2.4 Vocational Training

Technical and vocational training schools, engineering colleges and universities annually produce trained personnel in business, management, law, engineering, economics, accounting and technical disciplines in fairly large numbers. The Government has recently increased and is still increasing the intake capacity of colleges and universities at both undergraduate and graduate levels. The number of private colleges and universities is also increasing. Members of the skilled labor force in Ethiopia speak and write English.

Though efforts are being made to deliver vocational training services for persons with disabilities by various governmental and non-governmental organizations, the number of beneficiaries is very limited in comparison with the number of persons who need this service.

As there are only very few institutions established in particular for persons with disabilities, a considerable number of persons with disabilities have not had the opportunity to undergo such training. On the other hand, because existing established institutions were not organized in such a way that they are appropriate for admitting and training persons with disabilities and also were not ready to accommodate them, persons with disabilities were unable to be equal beneficiaries of the opportunity as any other citizens.

Despite the fact that some Non-governmental Organizations have set up vocational training centers, it is possible to suggest that their impact in upgrading sustainable lives of the beneficiaries was minimal because of their limited capacity and concentration on training fields that are highly saturated and competitive.

Another issue related to vocational rehabilitation is employment of persons with disabilities. Efforts are made to enable persons with disabilities to support themselves and their families by engaging them in income-generating fields commensurate with their capacity and ability.

9.3 Foreign Diplomas and needed Documents for Returning Students

9.3. Primary and Secondary Students:

- a transcript and a letter from the school the student was attending

9.3.2 University or College Students:

- a letter of enrolment from the institute they were attending
- a transcript and list of courses already taken during the course of enrolment at the university or college in the host country
- an official recognition of the Degree or Diploma by the Ministry of Education of the host country as well as by the Ministry of Foreign Affairs
- an Authentication of official recognition of the Degree or Diploma by the Ministry of Education in Ethiopia
- Foreign students must provide the academic certificates required by the institution concerned. Foreign qualifications recognized as equivalent to the Ethiopian school-leaving certificate are: the General Certificate of Education of the University of London; the Cambridge Overseas Examination; the West African School Certificate and the Oxford Examination. The Higher Education Department may grant equivalence to other secondary school-leaving certificates in individual cases. All foreign students must cover their living expenses.

- Entry regulations: Visas; financial guarantee. In addition, all foreign students, including ECOWAS citizens, are required to secure resident permits for the period of their stay.
- Health requirements: Students must present a health certificate.
- Language requirements: Students must be proficient in English at TOEFL level.

X. POWER AND WATER SUPPLY

Electric energy is supplied at 380/220 volts and 50 Hz AC at low level; the high voltage transmission facilities are 230KV, 132KV, 66KV and 45KV, while the medium voltage distribution is in 33KV and 15KV. The plugs used are of the European type with 2 round pins. Voltage fluctuations do occur and the use of stabilizers is recommended on more sophisticated electric equipment.

Electricity in Ethiopia is generated mostly from hydropower. The cost of 100 KWH is close to ETB 15 (USD 1.72). It is supplied by the Ethiopian Electric Power Corporation (EEPCO).

All major cities and towns have municipal water supply systems; underground water is also abundantly available in most parts of Ethiopia.

The country has prepared a 425 million USD project to run safe water supply all over the country, over a period of 15 years. The project plans to secure 100% water supply demand in the towns and 70% in rural areas.

XI. TRANSPORTATION

11.1 Infrastructure - Overview

There are some 4,100 kilometers of asphalt roads with a further 19,000 kilometers of gravel and dry-weather roads.

Railway: Since April 1998, Djibouti and Ethiopia have been revitalizing the railroad that has connected their capitals for a century, an agreement was signed with the Italian consortium Costra for the rehabilitation of the railway in 2009. Currently Ethiopia and China has signed agreement for construction of the Ethiopia-Djibouti railway project. The new railway network is planned to have at least 8 main routes that extend to all points of the compass. It will link no less than 48 urban centers by 2015 where railway stations are to be established. The Federal Government has ambitious plans to expand the railway network in Ethiopia in the coming years.

Ports and Harbours: Ethiopia is landlocked. Before the Ethio-Eritrean conflict, Ethiopia was using the ports of Assab and Massawa, but since the border dispute, Ethiopia has been using the port of Djibouti and a dry port has been constructed around Mojo area 73km east of the capital.

Airports: Ethiopia has three international airports; one in its capital Addis Ababa, in Dire Dawa and in Jijiga. In 2003, the New Addis Ababa International Airport was inaugurated.

11.2 Public Transportation

11.2.1 Travel within the Country

There is an extensive country bus system with a number of operators to choose from. While some have regular and well-defined schedules, the schedules for some operators can be irregular. Ethiopia has 47 civil domestic airports and 3 military domestic airports. Ethiopian Airlines currently manages scheduled flights to some 17 domestic airports in various parts of the country and over 67 international flights out of Ethiopia. There is a jet service to Dire Dawa; Mekele and Bahirdar; smaller aircrafts serve the other destinations.

Ethiopian Airlines

P.O.Box 1755, Addis Ababa

Tel: +251-11-665 66 66/6652222

Fax: +251-11-661 14 74

E mail: Reservation@ethiopianairlines.com

E mail: Onlinebooking@ethiopianairlines.com

Website: www.ethiopianairlines.com

11.2.2 Local Transportation in Addis Ababa

The main streets of Addis Ababa are asphalted and spacious. Many side streets are often unpaved, and/or potholed especially during the rainy season for lack of recent maintenance.

The public transportation system in Addis Ababa includes:

- **Buses:** which are available on the main routes, but do not service some of the city's residential areas.
- **Taxis:** Called cabs (yellow or white and blue). Since they have no meters, the prices must be agreed upon in advance.
- **Minivans:** this mode of transportation is the most popular in Addis Ababa. They cruise the main streets of the city, stopping ever so often for the many who flag them down. A blue, white minivan will take up to 11 to 12 passengers. The normal fares start from ETB 1.40 (USD 0.079).
- **Medium size buses:** this mode of transportation is becoming popular in Addis Ababa, a white, green buses are available on the main routes of the city and can carry up to 20 passengers. The normal fares start from ETB 1.25 (USD 0.13).

XII. TELECOMMUNICATIONS

12.1 Mail Services

Air and surface mail services are available with all parts of the world. Airmail services are quite reliable taking on average a week to and from Europe, 7-10 days with North America, and up to 14 days with the rest of the world.

Outgoing parcels are subject to certain restrictions on the size and must not weigh more than 10 kg (22 lbs); those with a value above ETB 25 (USD 2.6) must be cleared by customs.

There is no house-to-house delivery; hence all mail should be addressed to a Post Office Box number.

Alternative Mail Service Companies such as the government owned EMS as well as the private owned DHL and UPS are also available. The price range and delivery time span vary.

12.2 Telephone and Telegraph Services

The telephone service within Addis Ababa is up to standard. International direct dialing abroad is available on most landline numbers and if not, the operator service can connect the caller.

There is direct dialing between Addis Ababa and most cities in Ethiopia. Reception is good, following the entry into service of a new ground satellite station.

The Ethiopian Telecommunications Corporation charges ETB 242 (USD 25.5) for the installation of a new telephone as well as the transfer of an existing telephone from one subscriber to the other.

Local calls are relatively inexpensive. The price of a 3-minute call to Europe is ETB 23 to ETB 25 (USD 2.4 to USD 2.6) depending on the country, ETB 30 (USD 3.4) to North America, and ETB 37.50 (USD 4) to most other parts of the world outside Africa and the Middle East.

Cell phones and sim cards are available. Pre-paid sim cards can be purchased in one of the telecommunication buildings or in electronic stores as well as in some shops for the price of ETB 75 (USD 37). Internet access can be acquired for personal home use or for a business or organization by contacting the Ethiopian Telecommunication Corporation and applying for connection. If not, one can visit the numerous cyber cafes that are found throughout Addis Ababa.

Ethiopian Telecommunications Corporation
Churchill Road, in front of Main Post Office Building
P.O.Box: 1047

Addis Ababa, Ethiopia
Tel: +251-11-5510500
Fax: +251-11-5515777
Email: etc-hq@telecom.net.et
Website: www.ethionet.et

XIII. IOs / NGOs

13.1 International Organizations

International Organisation for Migration (IOM)
Sub city: Bole, Kebele02
Africa avenue, Erkata building,
Behind bole DH Geda
P.O. Box 25283 Code 1000,
Addis Ababa-Ethiopia
Tel: +251-11 661 11 17
Fax: +251-11 661 11 48
Email: IOMADDIS@iom.int

United Nations Development Programme (UNDP)
ECA Old Building, 7th Floor
P.O.Box 5580
Addis Ababa, Ethiopia
Tel: +251-11 551 51 77
Tel: +251-11 55110 25
Tel: +251-11 554 67 95
Fax: +251-11 551 45 99
Email: registry.et@undp.org

United nations Children's Fund (UNICEF)
Sub city, Kirkos , Kebele 17/18
P.O. Box 1169
Addis Ababa, Ethiopia
Location: Opposite to ECA Building
Tel: +251-11 551.5155/251-11-5184000
Fax: +251-11 551.1628
Email: addisababa@unicef.org

International Red Cross Delegation
ICRC Delegation
Sub city: 15, Kebele 12/13,, House no. 117
P.O. Box 5701
Addis Ababa
Tel.: +251-11 551 83 66/6478300
Fax: +251-11 551 31 61/6478301
E-mail: addis_abeba.add@icrc.org

World Food Program (WFP)
Sub city: Kirkos, Kebele 17, Riverside hotel
House. No. 1041
P.O .Box 25584 code 1000
Addis Ababa, Ethiopia
Tel: +251 11 551 51 88
Fax: +251- 11- 551 44 33/5511214
E-mail wfp.addisababa@wfp.org

United Nations High Commissioner for Refugees
Regional Liaison office (UNHCR-RLO)
Sub city : Bole Kebele 04, House No 1255-01/02,

P.O.Box 1076
Addis Ababa, Ethiopia
Tel: +251 11 661 28 22
Fax:+251-11-661 16 66
E-mail: ethad@unhcr.org

United Nations Economic Commission For Africa (UNECA)
ECA Building Kirkos KK,Kebele 17
P.O. Box 3001
Addis Ababa, Ethiopia
Tel: +251-11-551 72 00/5514898
Fax:+251-11-551 44 16
E-mail: ecainfo@uneca.org

Office Of The High Commissioner For Human Rights (OHCHR)
ECA new building 1st Floor, Room 1N16
P.O. Box 3001
Addis Ababa, Ethiopia
Tel: +251-11- 544 31 05/5443547
Tel: +251-11- 544 34 74
Tel: +251-11-551 16 41
Fax:+251-11-551 60 78

United Nations Population Fund (UNFPA)
5th floor, old ECA Building, Africa Hall
P.O .Box 5580
Addis Ababa, Ethiopia
Tel: +251-11-544-40-85
Tel: +251-11-544-41-20
Tel:+251-11-544-40-78
Fax:+251-11-551-71-33
Ms. Bier Lulseged: lulseged@unfpa.org
Ms. Selam Getachew: sgetachew@unfpa.org

World Bank Ethiopia Country Office (WB)
Bole sub city, Kebele 03,
House No.402 & 403, Worbek Building,
P.O .Box 5515
Addis Ababa, Ethiopia
Tel: +251-11-662 77 00
Fax:+251-11-662 77 17

Food And Agriculture Organization Of The United Nations (FAO)
Sub city: Kirkos, Kebele 01, House No. 126
P.O. Box 5536
Addis Ababa, Ethiopia
Tel: +251-11-551 13 94/6478888
+251-11-551 13 98
Fax:+251-11-551 52 66/6478800
Email: faoeth@field.fao.org / fao-sfe@fao.org

United Nations Educational, Scientific and Cultural Organization (UNESCO)
ECA New Building,1st Floor, Africa Hall
P.O. Box 1177
Addis Ababa, Ethiopia
Tel: +251-11-551 39 53

Fax: +251-11-551 14 14
Email: addis@unesco.org

United Nations Joint Program on HIV-AIDS (UNAIDS)
ECA Building, ground floor of the Old building
P.O. Box 5580
Addis Ababa, Ethiopia
Tel: +251-11-551 01 52
Fax: +251-11-551 10 21
Email: tibibea@unaidsl.org

World Health Organisation (WHO)
ECA Building
P.O. Box 3069, 0115 Addis Ababa, Ethiopia
Tel: +251 11 553 47 77
Tel: +251 11 550 97 10
Tel: +251 11 553 15 50
Fax: +251 11 551 40 37
Email: who-wro@et.afro.who.int

13.2 Non-Governmental Organizations

Sector	Organization	Representative	Address	Telephone, Fax, Email
Children	Abebech Gobena Yehetsanat Kebekabena Limat Dirigit (Local NGO)	Wz. Abebech Gobena	P.O. Box 24998 Addis Ababa	Tel: +251 11 156 42 86 Tel: +251 11 155 71 61 Tel: +251 11 157 63 30 Tel: +251 11 155 36 22 Fax: +251 11 155 01 52 Email: agoheld@ethionet.et www.telecom.net.et/~agos
Children and Elder Persons	Aba Woldetensae Gizaw's Mother and Children Welfare Association (Local NGO)	Ato Zenebe Mamo	P.O. Box 20110 Code 1000 Addis Ababa	Tel: +251 11 662 20 75 +251 11 661 41 10 Email: awwa@ethionet.et www.crdaethiopia.org/Members%20Profile/AWGMCA.htm
Gender	Beza Organizing Association of Women in Need (Local NGO)	Wz. Genet Lemma	P.O. Box 24535/1000 Addis Ababa	Tel: +251 91 146 79 45 +251 11 860 27 66 Gbezaorganizing@yahoo.com www.beza.org.com
Elder Persons	Destitute Elders' Welfare and Development Association (Local NGO)	Ato Bekele Tamirat	P.O. Box 197 Addis Ababa	Tel: +251 11 6628613 +251 11 515 46 28 +251 91 6182013/14 colwa@ethionet.et

Counter Trafficking	Good Samaritan Association (Local NGO)	W/O Trubrehan Getenet	P.O. Box 480/1029 Addis Ababa	Tel: +251 11 124 29 52/53/54 Tel: +251 91 162 93 77 Fax: +251 11 127 03 69 http://www.crdaethiopia.org/Members%20Profile/GSA.htm Email: Samaritan.good661@gmail.com
Disabled Persons (Beneficiaries are persons under 18)	Handicap National (Local NGO)	Wz. Etenesh W/Agegehu	P.O. Box 25929 Addis Ababa	Tel: +251 11 213 47 47/49 Fax: +251 11 213 47 45 +251 11 553 44 69 Email: hnacd@ethionet.et http://www.crdaethiopia.org/Members%20Profile/HN.htm
Disabled Persons (Mainly supports associations working on the areas of disabled persons)	Handicap National (International NGO)	Ms. Vanessa Roussele	P.O. Box 1160 Addis Ababa	Tel: +251 11 618 15 72 Tel: +251 11 661 41 01 Tel: +251 11 663 48 97 Fax: +251 11 663 48 98 Email: handicap@ethionet.et
Persons with mental disorder	Mental Health Society Ethiopia (MHSE) Aemiro Tena Kibikabe Mahber Ethiopia (ATKME)	W/o Yezabnesh Tadesse	P.O. Box 27667 Code 1000 Addis Ababa	Tel: +251 11 663 92 93 Tel: +251 911 23 5917 http://www.mhsethio.org Email: ethiomentalthhealth@ethionet.net

Useful addresses of NGOs and IOs in Ethiopia:

<http://www.crdaethiopia.org>
http://www.univ-lille1.fr/pfeda/Ethiop/Infos3ngo_e.htm

XIV. ANNEX

14.1 Government Links

Ministry of Foreign Affairs, GoE
www.mfa.gov.et

Ethiopian Diaspora Affairs
www.mfa.gov.et

Ministry of Labour and Social Affairs, GoE
<http://www.molsa.gov.et>

Ethiopian Investment Agency
<http://www.ethioinvest.org>

Privatization and Public Enterprises Supervising Authority
<http://www.ethiomarket.com/epa>

Addis Ababa Municipality
<http://www.addisababacity.gov.et>

14.2 Contact list of selected Clinics

Addis Ababa poli Clinic
Tel : 251-11-5511965/5519333
Fax : 251-11-5511965
P.O.Box: 2435

Adwa Clinic
Tel : 251-11-1116335

African Clinic
Tel : 251-11-4431366

Africa Higher Clinic
P.O.Box : 13025, Addis Ababa
Tel : 251-11-276 6817/ 276 6818

African Union Clinic
Tel : 251-11-551 7700
Fax: 251-11-554 01 95

Almata Dental Clinic
Address : Across Urael Church
Tel : 251-11-5516980

Alfa Dental Clinic
P.O.Box : 111009, Addis Ababa
Tel : 251-11-213 4794

Ananaia Mother and Child Clinic
Tel : 251-11-156 4316
P.O.Box: 57030

Bethezatha Higher Clinic
P.O.Box : 55, Code 1110, Addis Ababa
Tel : 251-11-5533458 / 5514470 / 5515882 /
5158820 / 5521111
Fax : 251-11-5519640
Email: betezatha@telecom.net.et
Website: www.betezatha.org

Brook Clinic
Tel : 251-11-551 3435/ 551 5115

Cathedral Clinic
P.O.Box : 5154, Addis Ababa
Tel : 251-11-112 8145
Fax : 251-11-466 7253

Christina Clinic
P.O.Box : 2575, Addis Ababa
Tel : 251-11-515 1500/ 515 2020
Fax : 251-11-551 8877

City Special Dental Clinic
Address : Debre Zeit rd. opposite to Tele
garage

Tel : 251-11-416 5240/ 466 5036
P.O.Box: 17755A.A
Email: citydentalHome.com

Dejene Nigatu Optician
P.O.Box : 1851, Addis Ababa
Tel : 251-11-111 2044/ 618 0799

Ethio-Swe Special Dental Clinic
Address : Bole rd. on Genet building
Tel : 251-11-661 4932/6633029
Fax: 251-11-6637044
P.O.Box: 6948 A.A
Email: Tad@ethionet.et

Gofa gebriel Clinic
Tel : 251-11-4164849

14.3 Contact details of selected pharmacies

Abadir
Tel : +251-11-662-43-97/1221942
P.O.Box: 1042 code 1110A.A
Email: NadiaAbader@yahoo.com

Adame Drug Shop
P.O.Box : 4433
Addis Ababa, Ethiopia
Tel: +251-11-550 4110
Tel: +251-11-416 11 61

Africa Pharmacy
P.O.Box : 100956
Addis Ababa, Ethiopia
Tel : +251-11-111 06 70

Amanuel Drug Store
P.O.Box: 3085
Addis Ababa, Ethiopia
Tel : 251-11-551 9150

Aster Pharmacy
Tel : +251-11-551 9844
Addis Ababa, Ethiopia

Awash Pharmacy
P.O.Box : 4159
Addis Ababa, Ethiopia
Tel: +251-11-213 07 07

Axum Pharmacy
Tel: +251-11-4431644/251-11-629 88 16/17/18
P.O.Box: 100448,A.A
Fax: 251-11-629 88 19

Beza International
P.O.Box : 6939

Addis Ababa, Ethiopia
Tel :+251-11-155 33 66
Fax:+251-11-551 80 75

Central Pharmacy
Tel :+251-11-515 2266
Addis Ababa, Ethiopia

Desta Drug Shop
P.O.Box : 5901, Addis Ababa
Tel :+251-11-515 66 66

Eyesus Drug Store
P.O.Box : 21840
Addis Ababa, Ethiopia
Tel :+251-11-275 1170

Ghion Pharmacy
P.O.Box : 235,
Addis Ababa, Ethiopia
Tel: +251-11-551 86 06

Gishen Pharmacy
P.O.Box : 40494
Addis Ababa, Ethiopia
Tel: +251-11-661 53 09
Tel: +251-11-661 17 17

Goh Pharmacy
P.O.Box : 101378
Addis Ababa, Ethiopia
Tel :+251-11-618 60 84

Hailu Diglu & Family Plc.
P.O.Box : 5735
Addis Ababa, Ethiopia
Tel : +251-11-111 2253
Fax :+251-11-155 3599

14.4 Contact list of selected insurance companies

Africa Insurance Company S.C.
P.O. Box 12836,
Tel - +251-11-663 77 16
Fax - +251-11-663 82 53/4
Email: africains@ethionet.et
www.africainsurance.com

Awash Insurance Company S.C
P.O. Box 12637
Tel:+251-11-557 00 01/57
Fax: +251-11-557 02 08
Email: aic@ethionet.et

Nib Insurance Company S.C.
P.O. Box 285,
Tel:+251-11-553 51 30/32

Fax: +251-11-552 81 93
Email: nibinsgm@ethionet.et
Website: www.nibinsuranceEthio.com

NICE Insurance Company S.C
P.O. Box 12645
Tel: +251-11-465 24 48
Fax: +251-11-465 06 60
Email: nice@ethionet.et

Nile insurance Company S.C.,
P.O. Box 12836
Tel: +251-11-551 49 99/553 61 58/551 44 19
Fax: +251-11-551 45 92
Email: nile@ethionet.et

Nyala Insurance Company S.C
P.O. Box 12753
Tel - +251-11-662 66 67
Fax - +251-11-662 67 06
Email: nisco@ethionet.et
URL: www.nyalainsurance.com

Global Insurance Company S.C.
P.O. Box 180112,
Tel - +251-11-156 58 52
Fax - +251-11-156 62 00

United Insurance Company S.C
P.O. Box 1156
Tel : +251-11-465 56 56
Fax: +251-11-465 32 58
Email: united.insurance@ethionet.et

14.4 Contact list of privately owned banks

Bank of Abyssinia
P.O. Box : 12947, Addis Ababa
Tel: +251-11-551 4130/551 04 09/550 46 11

Fax: +251-11-551 0409
E-mail : abyssinia@ethionet.et:
Website: www.bankofabyssinia.com

Awash International Bank S.c
P.O. Box : 12638, Addis Ababa
Tel: 251 -11-662 77 65/663 77 54
Fax: +251-11-661 4477
E-mail: awash.bank@telecom.net.et
Website: www.awash-bank.com

Dashen Bank
P.O. Box : 12752, Addis Ababa
Tel : 251-11-466 1380/251112 77 28 90
Fax : 251-11-465 5523

E-mail : dashen.bank@ethionet.et
Website : www.dashenbanksc.com

Nib International Bank S.c.
P.O. Box : 2439, Addis Ababa
Tel: +251-11-662 1671
+251-11-662 2293
+251-11-550 3288
Fax: +251-11-550 4349/ 552 7213
E-mail : nibbank@telecom.net.et
Website : www.nibbank.com

Wegagen Bank S.c.
P.O. Box 1018, Addis Ababa
Tel: +251-11-552 38 00
Tel: +251-11-552 37 01
Fax: +251-11-552 3520/21
Fax: 251-11-5546329
Email: wegagen@ethionet.et
Website: www.wegagenbank.com.et

United Bank S.C
P.O. Box : 19963, Addis Ababa
Tel: +251-11-465 5222/ 40/ 42/ 83/ 85
Fax: +251-11-466 6588/ 465 5243/ 45
E-mail: hibretbank@telecom.net.et
Website: www.unitedbank.com

14.6 Contact list of International Schools

Bingham Academy
P.O.Box 4937
Addis Ababa ETHIOPIA
Phone: +251 112 791 791
Email: office@binghamacademy.net
Language of Instruction: English
Curriculum: Follows an international curriculum
drawn up by the sponsors of the school.
Fees: ETB 2236 (USD 235)

Lycee Franco-Ethiopien
P.O.Box: 1496, Addis Ababa
Tel: +251-11-155 21 30/1551603
Language of instruction: French
Curriculum: Follows French curriculum.
Covers: kindergarten through to grade 12.
Year: October to June
Fees: ETB 18,000 per year
ETB 56,000 per year

German Embassy School
P.O. Box: 1372, Addis Ababa
Tel: + 251 11 155 04 33
Language of Instruction: German
Curriculum: Follows the curriculum of the Federal Republic of Germany
Covers: Grades 1-10.

Year: September to July
Fees: ETB 1227 (USD 129)

Indian Community School
P.O. Box: 21499, Addis Ababa
Tel: +251 11 111 11 58/ 70 66
Language of Instruction: English
Curriculum: Follows a combined Indian curriculum. Covers grades LKG-10.
Year: April to March, extended holiday from mid-June to late August
Fees: For lower grade ETB 12,500 per year
For higher grade ETB 14,000 per year

Norwegian Mission School
P.O. Box: 5540, Addis Ababa
Tel: +251 11 515 94
Tel: +251 11 515 94 92
Language of Instruction: Norwegian
Curriculum: Follows the school curriculum of Norway.
Grades 1-9.
Year: August-June
Fees: ETB 910 (USD 96) for Scandinavians; ETB 3960 (USD 404) for all other nationalities.

Swedish Community School
P.O. Box: 44810, Addis Ababa
Tel: + 251-11-155 20 70
Language of Instruction: Swedish
Curriculum: Follows the school curriculum of Sweden. Grades 1-9.
Year: August-June

Italian School
P.O. Box 970, Addis Ababa
Tel : +251-11-155 2060 / +251-11 155 13 96
Email : itssg.galilei@ethionet.et
Language instruction: Italian
Curriculum: Follows the school curriculum of Italy
Grade coverage: Kindergarten - High School
Year: September – June
Fee: ETB 4812.70 (USD286.55)
For all, Italians and other nationalities

German School
P.O. Box : 1372, Addis Ababa
Tel : +251-11-155 0433
Language of Instruction:
Curriculum: Follows the school curriculum of Germany

Contact list of Universities

Adama University
P.O.Box : 1888,Adama
Tel : +251-122-1110494
Fax :+251-122-1110480
Fax :+251-122-1100038
Email : postoffice@adama-university.net

Addis Ababa University
P.O.Box : 1176, Addis Ababa
Tel: +251-11-23 97 52
Tel: +251-11-23 10 88
Fax: +251-11-23 97 68
Email: commoffice@aaau.edu.et
: proffice@aaau.edu.et
Website: www.aau.edu.et

Arba Minch University Water Technology Institute
P.O. Box 21
Tel: +251-46-8810070/ 88100771
Fax: +251-46-8810279 / 88100820
Attn: Dr. Nigussie Teklie
Email: nigussie_tg@yahoo.com
Website : <http://www.arbaminch-univ.com>

Axum University
P.O. Box : 1010 Axum univeersity
Tel: +251-34-775 36 45
Tel: +251-34-775 33 44
Fax : +251-34-775 19 31
Email: axumac@telecom.net.et

Bahir Dar University
P.O. Box 79.
City: Bahir Dar.
Tel: +251 -058-220 01 43/582- 20 59 25.
Fax: +251 (8) 20 20 25
Email: infobdu@gmail.com

Debre Birhan University
P.O. Box : 445 Debre Birhan University
Tel: +251-11-681 47 71/681 68 06/681 68 02/ 681 62 86
Fax:+251-11-681 2065

Debre Markos University
P.O. Box : 269
Tel :+251-58-771 16 46
Fax: +251-58 771 17 64

Debub University
P.O. Box: 05, Awassa
Tel: +251-46-220 46 26/ 27
Fax: +251-46-220 54 21

Dessie/Kombolcha University
P.O. Box: 1145
Tel: +251-33 -112 43 49 /50/51
Fax:+251-33 -112 43 52

Dilla University
P.O. Box: 419
Tel: +251-46- 331 24 59
+251-46- 331 20 30/97
Fax: +251-46- 331 25 68/331 26 74
Email: dillaace@ethionet.et

Dire Dawa University
P.O.Box : 1362
Tel: +251-25 -111 - 86 82
Fax: +251-25 -112 - 79 71

Faculty of Veterinary Medicine
P.O.Box : 34, Debre Zeit
Tel: +251-11-433 8450
Fax:+251-11-433 9933
Email: deanSvm@ethionet.et

Gondar University
P.O. Box :196
Tel: +251- 581 14 1231/
Tel: +251- 581 14 1236
Fax: +251-581 14 1240/33/35
Website : www.uog.edu.et

Hawassa University
P.O. Box : 5
Tel: 251-462204626/462204627/462204628
Fax: 251-462205421
Email: mail@hu.edu.et
Website: www.hu.edu.et

Haramaya University
P.O.Box : 138, Dire Dawa
Tel : 251-25-553 0319
Fax : 251-25-553 0325
Email: haramaya@haramaya.edu.et
Website: <http://www.alemayau.edu.et>

Jigiga University
P.O. Box : 1020, Jijiga
Tel: +251-91-532 06 46/775 58 53
Tel: +251-25-775 59 33
Fax: +251-25-775 59 76/775 56 47

Jimma University
P.O. Box : 378 Jimma
Tel: +251-471 11 14 57/471 11 27 36
Fax:+251-471 11 14 50
Email : junvcoc@telecom.net.et
Website: <http://www.ju.edu.et/>

Madawalabu University
P.O. Box: 247, Madawalabu
Tel: +251-122 665 00 53
Fax: +251-122 665 30 92